## BOARD OF DIRECTORS MEETING AGEND/MINUTES Tuesday, April 13, 2021, 10:00 AM MST Teleconference

#### **Board Member Attendance:**

☐ Rich Holcomb - P - Present (Phone)
Joanna Harmon - Present (Phone)
☐ Kendall Crouch - S - Present (Phone)
☐ Gary Holcomb - Present (Phone)
☐ Brian OBara - Present (Phone)

### Others Present:

Darren Burns - Z&R Laura OBara Devin Smith - Z&R

A. Call to Order: 10:04 A.M. MST

1. Review Minutes

Approval of November minutes - Joanna motions to approve - Gary seconds - All in Favor - Motion passes

### B. Financials

- 1. Darren discusses December Financials
  - 0.15% is the best CD
  - Joanna Has Darren looked into the local bonds?
    - Darren The bonds would need to be FDIC insured
      - RBC currently has everything spread out to be safe
  - Budget Comparison
    - Olsen has been slow in responding regarding helping Cima Vista with the CSU water bill
      - We are hoping to get the bill reduced
    - We are under budget on water due to the amount owed to CSU resulting from the CLA valve issue
    - Trash is \$2,000 over budget
      - We are getting charged extra by WM
    - Some of the other overages:
      - Snow removal
      - Legal
  - Aged Receivables
    - These will be out here for quite some time due to law suit
    - Should send demand letter to one owner who has not paid
    - One owner is now making monthly payments

### C. Ongoing Business

- Joanna Didn't Cima Vista replace some fencing that is adjacent to properties outside of Cima Vista? Where are we with billing the adjacent property owners?
- Cameras
  - Work will begin on 4/23
- Clean-out cover replacements
  - Mr. Rooter had started the process
    - Ran into issues due to snow and ice
    - Will continue in May
- Pet registration spreadsheet
  - Current list
  - Joanna Where are we on follow-up letters to the owners who have not registered their pets?
    - Darren Will follow-up

### D. New Business

- Gate Proposal
  - We have gone through 3 different companies in the past few years
  - The far north gate has motor and concrete issues
  - Darren had watched video of the gate issues
    - Would work and then would get stuck
    - One driver got it working and then gate closed
    - Someone from Z&R was dispatched to lock the gate open
  - The current bid is for an update to the system and not just a repair
    - Electric eyes are needed as a safety backup
    - Bid is \$10,670
    - Joanna Is this bid only for the exit gate?
    - Darren The bid is to replace just one of the four motors
      - Replacing all of the motors would cost closer to \$35,000
    - Gary Does the bid include leveling the pad the motor sets on?
    - Darren It should at least include leveling of the motor.
  - Joanna What is the liability if a gate strikes a car?
    - Darren It would go to the insurance of the owner
  - Darren is also getting an estimate on concrete replacement for the entrance drive
    - This will require new safety loops in the concrete
  - Joanna is 50/50 on fixing the gates over just removing them
  - Darren The upkeep on gates is expensive
    - Gated communities usually have higher resell values
    - The gates are simply a sense of security
    - Estimate of yearly repairs for the gates is \$8,000
    - People can simply tailgate another vehicle to get past the gates
  - Joanna Do gates reduce insurance rates?
    - Darren No
  - Brian Does the bid include a warranty?
    - Darren Just labor. Not damage
  - Gary suggests that it be put out to the community to see what owners and residents think of the gates
  - Laura
    - It is a false sense of security
    - But, the gates do drive up the rental prices and the property values

- Darren There could be an argument for upping the monthly fees to help cover the costs of maintaining the gates
  - Gate Costs from reserves and operating expenses
    - 2019 \$7,700 + \$2,500
    - 2020 \$1,570
    - 2021 \$1,800 to date
- Joanna Are these the original gates for the community?
  - Darren Mostly
  - Laura Yes, original
- Darren Other upgrades for the gates could be newer versions of the keypad
  - Costs of \$6,000
  - Upgrades would work with the current gate motors
  - Would allow for wireless openers in the vehicles
  - Gary Not comfortable with the wireless option since unit owners don't always let Z&R know when they have tenants leave
- Darren -
  - Currently there is only one computer that can control the gates due to the need for dial-up
- Darren A straw poll to the owners and tenants would be a good idea.
- Gary and Laura have tenants that are upset about the gates not working
  - Cima Vista is advertised as a gated community
  - People are not happy when the gates don't work
- Darren Then lets just poll the board members Repair the gates or remove them
  - Joanna Repair
  - Kendall Repair
  - Brian Repair
  - Gary Repair
- Joanna make a motion to approve the repair of the gate motor and loops
  - Gary seconds the motion
  - All member in favor
  - Motion passes
- Joanna Can the repair be coordinated with the concrete repair of the drive?
  - Darren -
    - Will see if a bid can be received by next week
    - Will need one week to cure the concrete
    - Will need to replace the safety loop
    - Will get bids to the board
- Gutter Proposal
  - All Year Gutter has a bid for \$4,200
    - Clean out gutters
    - Adjustments to gutters and spouts
    - Replace damaged parts
    - Inspect for leaks
  - Devin A recent inspection showed that most extensions need fixed or replaced
    - They should be replaced with plastic extensions
    - Laura What would the cost be to replace everything?
    - Darren With the current bid, All Year would be losing money if they replaced all of the damaged parts

- Trash Contract
  - The current contract is from 2018 with WM
    - The costs is \$1,283 per month
    - In the past Darren would modify the wording in the contracts to be most beneficial for COAs
    - WM no longer allows any modifications
    - There is a new company in Colorado Springs Infinite Disposal
    - Under the current WM contract, WM can increase fees whenever they want for any reason
    - Currently, WM has increased the monthly amount to around \$1,800
  - Infinite Disposal has submitted a bid for \$1,400 monthly
    - No price increases without the approval of the COA
    - 30 day notice to cancel service
    - June 1st would be the start date for their service to the community
  - Joanna makes a motion to approve changing our service from WM to Infinite
    - Darren Pricing for recycling Each unit has to contact the service provider and set up recycling on their own:
      - \$25/month with WM
      - \$18/month with Infinite
    - Gary seconds the motion
    - Darren If Infinite Disposal doesn't work for Cima Vista, Wast Connection is an alternative
    - All members in favor
    - Motion passes
- 2021 Contract Renewals
  - JTB Grounds Keeping
  - Fire hydrant test
  - Z&R
- Collections Policy
  - Requirements by the state
    - When an owner is 60 days behind, we can offer 6 months payment plan
    - \$55 is the cost of registered letters that are sent
    - If a payment plan is accepted by the owner, Z&R will monitor the payments
    - If the owner defaults on their payments, ignore the letter, or refuse to make payments, the issue will go to legal
- Parking enforcement
  - Klaus has not been helpful lately
  - There are alternatives to Klaus that Darren is familiar with
    - Imediate
    - Colins
  - Gary Is there a savings by going with someone else?
    - Darren No, because there is no costs to Cima Vista for tow companies
      - Tow companies make money by completing the lift of a vehicle
      - Cima Vista could pay a fee to have a tow company patrol the area
  - Joanna has witnessed Klaus honk at a resident to move their vehicle and then left the area
  - Gary approves getting a letter to Colins about using their service

## Dog Enforcement

- Rich has taken care of the unit that was putting their dog on the balcony instead of taking it out to do it's business
- Gary reminds Z&R to not identify who turns in pet owners in letters sent
- Darren was able to email owners at 687 CV instead of sending letters
  - Darren will try to get approval to communicate via email
- Jason is generating letters for violations
  - Z&R has a new system that improves the letter generation process
- Joanna reminds Z&R that Cima Vista has had issues getting timely responses to violations
  - Darren We are trying to improve

#### - Web Site

- Updates have been made
- Devin is trying to free up time to help

#### Potential Liabilities

- Some downspout drains are directed to sidewalks and are causing ice on the sidewalks
- Devin Downspouts have been examined.
  - Some are misdirected
  - They should be getting fixed

#### Maintenance Schedule

- Items requiring continued maintenance
  - Sewer lines
  - Gates
  - Camera
  - Roads
  - Painting on roads
- These could all be added to a maintenance schedule so they are not missed or forgotten
- Gary Didn't we get a bid on scoping the sewer lines?
  - Darren That's the job the Mr. Rooter is working on
- Darren is not sure about an estimate that was received from All Seasons regarding sprinkler replacements
- Laura Is the concrete work for the sidewalk done? This is for the unit that had the sewer line replacement.
  - Darren Yes, it's done. Small footprints in the concrete, but not enough to require replacing it.

### E. Next Meeting Items

- Next meeting is scheduled for 2nd Tuesday of the month
- Next meeting will be on July 13th
- Kendall Can we discuss the issue of people driving through the rocks to get onto their drives. This is damaging rocks and drainage
  - Darren We can currently do a site assessment and send letters. Please send pictures

- Joanna Add general concrete maintenance and roads
  - Darren Z&R will have asphalt bids before summer
  - Darren
    - How much does Cima Vista want to spend on concrete?
    - Preventative maintenance or repair?
    - Sealants can get very expensive
    - It may be better to replace damaged areas or perform mud-jacking
    - Ren will inspect Cima Vista and report back
    - Joanna would like to accompany Ren during the inspection
- Laura When Jason is doing the walk-through inspections, could he go in-between the buildings and behind them?

### F. Adjourned 11:46 A.M. MST

- Joanna makes a motion to adjourn
- Gary seconds the motion
- Unanimously passed